

10-11-07
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24739 7590 08/13/2007
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<u>Sheri Beasley</u>	(Depositor's name)
<u>Sheri Beasley</u>	(Signature)
<u>10-09-2007</u>	(Date)

APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
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09/932,033 08/17/2001 Yevgeniy Petrovykh P5063 5374

TITLE OF INVENTION: METHOD AND APPARATUS FOR INTELLIGENT ROUTING OF INSTANT MESSAGING PRESENCE PROTOCOL (IMPP) EVENTS AMONG A GROUP OF CUSTOMER SERVICE REPRESENTATIVES

APPLN. TYPE	SMALL ENTITY	ISSUE FEE DUE	PUBLICATION FEE DUE	PREV. PAID ISSUE FEE	TOTAL FEE(S) DUE	DATE DUE
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nonprovisional NO \$1400 1440 \$300 \$0 \$1700 11/13/2007

EXAMINER	ART UNIT	CLASS-SUBCLASS
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PATEL, ASHOKKUMAR B 2154 709-205000

10/12/2007 MGBREM2 00000040 09932033

01 FC:1501 1440.00 OP
 02 FC:1504 300.00 OP

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2. For printing on the patent front page, list

- (1) the names of up to 3 registered patent attorneys or agents OR, alternatively,
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1 Donald R. Boys
 2 Central Coast
 3 Patent Agency, Inc.

3. ASSIGNEE NAME AND RESIDENCE DATA TO BE PRINTED ON THE PATENT (print or type)

PLEASE NOTE: Unless an assignee is identified below, no assignee data will appear on the patent. If an assignee is identified below, the document has been filed for recordation as set forth in 37 CFR 3.11. Completion of this form is NOT a substitute for filing an assignment.

(A) NAME OF ASSIGNEE

(B) RESIDENCE: (CITY and STATE OR COUNTRY)

Genesys Telecommunications
Laboratories, Inc.

Daly City, CA

Please check the appropriate assignee category or categories (will not be printed on the patent): ☐ Individual ☒ Corporation or other private group entity ☐ Government

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5. Change in Entity Status (from status indicated above)

- ☐ a. Applicant claims SMALL ENTITY status. See 37 CFR 1.27. ☐ b. Applicant is no longer claiming SMALL ENTITY status. See 37 CFR 1.27(g)(2).

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Authorized Signature Donald R. Boys

Date 10-09-2007

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Date of Deposit: **10/09/2007**

Ref: Case Docket No.: **P5063**

Application of: **Yevgeniy Petrovykh**

Serial Number: **09/932,033**

Filing Date: **08/17/2001**

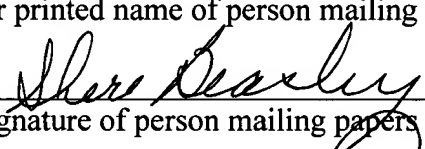
Title of Case: **Method and Apparatus for Intelligent Routing of Instant Messaging Presence Protocol (IMPP) Events Among a Group of Customer Service Representatives**

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Sheri Beasley

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